

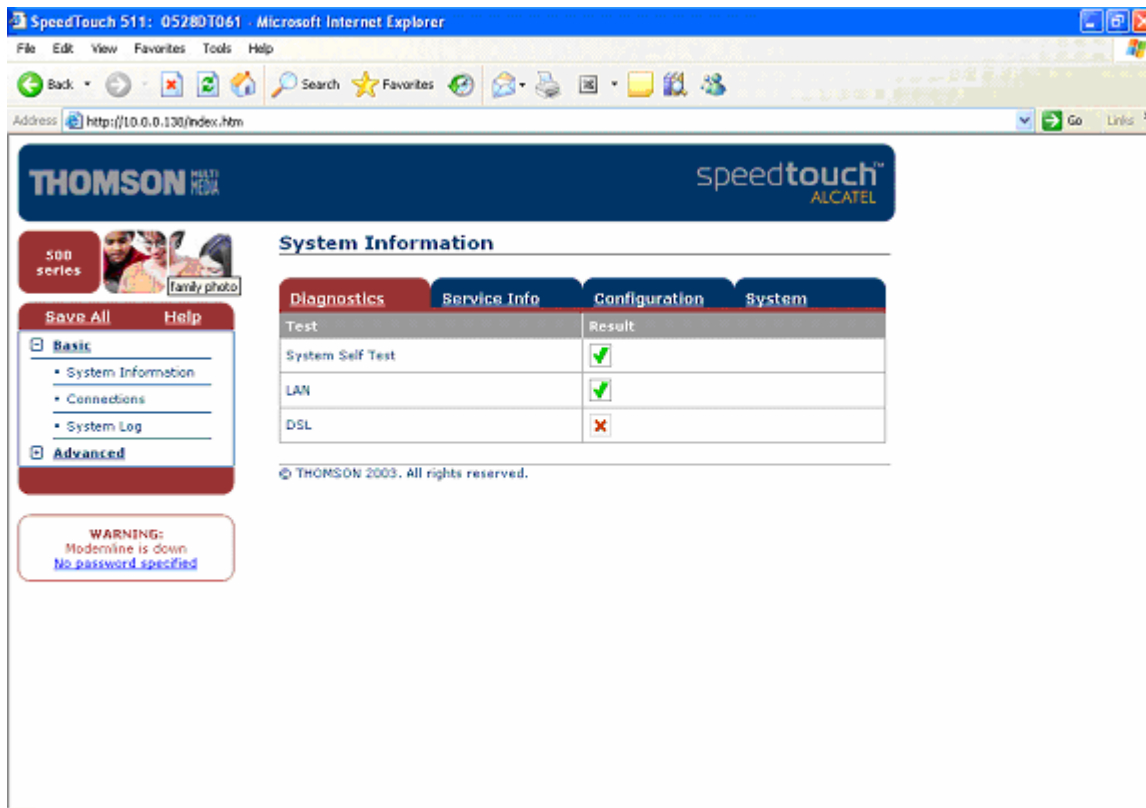
User's Guide

SpeedTouch 511e

1. Open the internet explorer and type IP Address 10.0.0.138 in Address Bar and press Enter key.



2. It will open the web page of router configuration as shown below.

A screenshot of the SpeedTouch 511e router configuration web page. The browser window title is "SpeedTouch 511: 05280T061 - Microsoft Internet Explorer" and the address bar shows "http://10.0.0.138/index.htm". The page features the Thomson Multi Media and speedtouch ALCATEL logos. On the left, there is a sidebar with "500 series" and "family photo" images, and a "Basic" menu with options for "System Information", "Connections", and "System Log". The main content area is titled "System Information" and has tabs for "Diagnostics", "Service Info", "Configuration", and "System". A table under the "Diagnostics" tab shows test results:

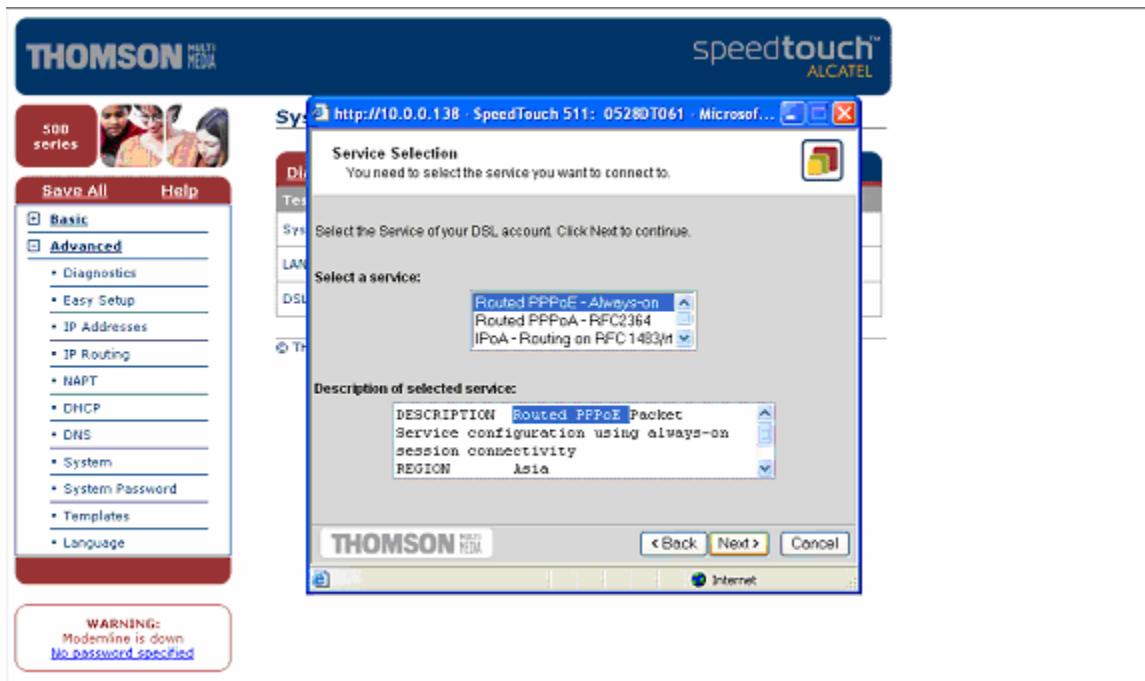
| Test | Result |
|------------------|--------|
| System Self Test | ✓ |
| LAN | ✓ |
| DSL | ✗ |

Below the table, a copyright notice reads "© THOMSON 2003. All rights reserved." At the bottom left, a warning box states: "WARNING: Modemline is down. No password specified".

3. Click on Advanced and then click on Easy Setup. It will open an installation wizard as shown below.



4. Click next and select Routed PPPoE-Always-on option as shown in image below and then click next.



5. Give VPI/VCI value according to your exchange (confirm it from MBL). Give the User Name and Password assigned from MBL. Then click next.

http://10.0.0.138 - SpeedTouch 511: 05280T061 - Microsoft...

Routed PPPoE Packet Service
Specify the details of the Routed PPPoE Packet Service. All information should be provided by your ISP

VPI/VCI value: 1.32
Enter the VPI/VCI value provided by your ISP

User Name: Login ID
Enter your Internet connection user name

Password: *****
Enter your Internet connection password

Confirm Password: *****
Re-enter your Internet connection password

THOMSON
Done Back Next > Cancel
Internet

6. Now it will show the LAN IP address. In case of using a different IP addresses class on your LAN change it accordingly otherwise leave as it is. Then click next.

http://10.0.0.138 - SpeedTouch 511: 05280T061 - Microsoft...

Local IP Setting
Specify the Local Area Network settings

LAN IP address: 10.0.0.138
Enter local LAN IP address for modem

Netmask: 255.255.255.0
Enter netmask appropriate for above IP address

THOMSON
Done Back Next > Cancel
Internet

7. Next it will ask for DHCP pool. In case of using DHCP pool from router check the check box. If you do not want to use DHCP and give IP addresses manually on LAN then uncheck the check box. Then click next.

Start IP address: 10.0.0.1
Enter start IP address of the IP pool, e.g. xxx.xx.x.1

End IP address: 10.0.0.254
Enter end IP address of the IP pool, e.g. xxx.xx.x.254

DHCP server:
Start the DHCP server on the SpeedTouch

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< Back Next > Cancel

8. Now click on the start button as shown below.

Start configuration ?
Review settings before configuring the SpeedTouch

The Wizard has enough information to configure your SpeedTouch. If you want to review or change settings, click Back, click Start to start configuration

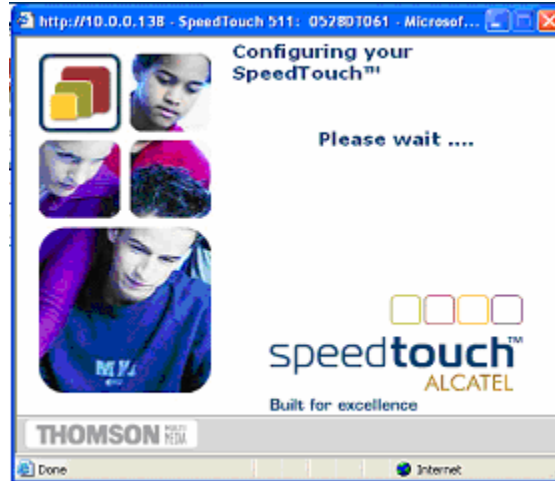
Settings:

Device:
Name SpeedTouch 511
Serial # 05280T061

Device Configuration:
Region Asia
Provider ADSL Service Provider
Service Routed PPPoE - Always-on
Description Routed PPPoE Packet Service

THOMSON
< Back Start > Cancel

9. Next screen will be shown as follows the configuration of setting you made.



10. Now it will show the message of successful completion of installation wizard. Click on the Finish button.



11. Now click on the Diagnostics to check the status of your connectivity. For successful connection establishment all three parameters (System, LAN and WAN must be green checked.).

The screenshot shows the Thomson Speedtouch Alcatel 500 series web interface. The top navigation bar includes the Thomson logo and 'speedtouch™ ALCATEL'. Below the navigation bar, there is a 'Diagnostics' section with 'Expand All' and 'Collapse All' buttons. The main content area displays three status bars: 'System', 'Lan', and 'Wan', each with a green checkmark indicating successful connectivity. Below these bars are buttons for 'Help', 'IP Connectivity', and 'Refresh'. A copyright notice '© THOMSON 2003. All rights reserved.' is visible at the bottom of the main content area. On the left side, there is a sidebar menu with 'Basic' and 'Advanced' sections. The 'Advanced' section is expanded, showing a list of options: Diagnostics, Easy Setup, IP Addresses, IP Routing, NAPT, DHCP, DNS, System, System Password, Templates, and Language. At the bottom of the page, there is a red warning box that reads: 'WARNING: Modem is down. No password specified'.

If YES, you can confirm the connectivity by following steps.

Ping our Server as:

Click on Start, click run, write cmd in box and click OK. Command prompt will open.

Write there:

- ping 203.82.63.253

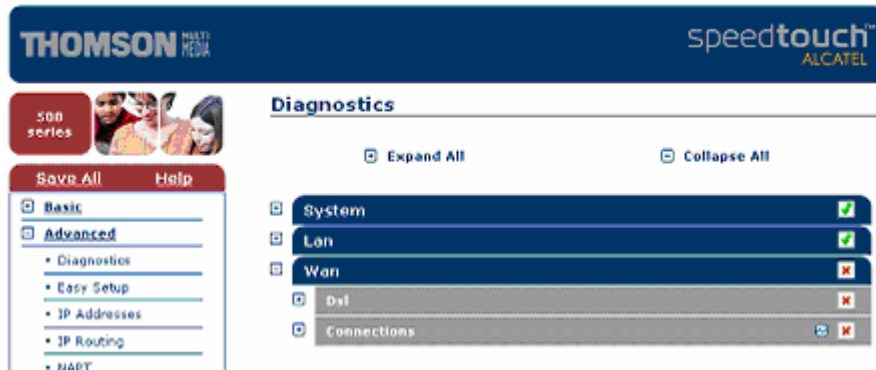
If ping reply is successful then ping some website as:

- ping www.yahoo.com

If ping response is successful, then check by opening different sites through internet explorer.

In case of any problem in above steps please call at our Technical Assistance Center at 111,114,444.

12. If WAN parameter is red crossed, click on tree icon(Plus sign behind WAN), it will show the status of DSL and connection.



I). If DSL and connections both are crossed, it means there is some problem in Physical line. Please call at our Technical Assistance Center at 111,114,444.

II). If DSL is green checked and connections tab is crossed it means there is some problem of wrong Login ID or password. Please confirm user name and password by reinstallation. If problem still persists, please call at our Technical Assistance Center at 111,114,444.