

Please read this checklist form carefully and sign if you are in agreement with these conditions

- 1. CPE Make and Model \_\_\_\_\_
- 2. Cable RJ-45 \_\_\_\_\_
- 3. Anti Virus / Firewall (Free Version) Installation (Single PC) \_\_\_\_\_
- 4. CPE Installation /Configuration (Single PC) \_\_\_\_\_
- 5. STP/UTP Cable for Home users: (If required) 30 ft.
- 6. STP/UTP Cable for Corporate users: (If required) 80 ft.
- 7. Static IP (package dependant) 01

### Additional Items and their Costs

- 1. Operating System Installation  Rs. 500
- 2. Any additional software installations  Rs. 500
- 3. Additional PC Installation/Configuration  Rs. 500/hr
- 4. Additional UTP cable requirement  Rs. 12/ft.
- 5. Additional STP cable requirement  Rs. 12/ft.
- 6. Wireless LAN router configuration  Rs. 300
- 7. IP Phone/Video Camera/IP Camera configuration  Rs. 750
- 8. Splitter + Filter in case of Customer's own CPE  Rs. 230

Expected Delivery Time for services \_\_\_\_\_ days

### Source of Information

How did you come to know about MBL services? (Please tick the appropriate source of information box)

- |  |  |  |
|--|--|--|
| Publications/Brochures/Leaflets <input type="checkbox"/> | Website <input type="checkbox"/>   | Events/Exhibitions <input type="checkbox"/>  |
| Reseller <input type="checkbox"/>                        | KIOSK Machine Point <input type="checkbox"/>   | Electronic Media <input type="checkbox"/><br><small>(Radio, Cable TV etc.)</small>     |
| Corporate Vehicles <input type="checkbox"/>              | Corporate Office <input type="checkbox"/>  | Outdoor Activities <input type="checkbox"/><br><small>(Banners, Hoarding etc.)</small> |
| <b>Marketing Campaigns</b>                               | <b>Referrals</b>   | Word of Mouth <input type="checkbox"/>   |
| Print (Newspapers/Magazines) <input type="checkbox"/>    | Friends/Family/<br>Colleagues already<br>using MBL connection <input type="checkbox"/> | Value Added Resellers <input type="checkbox"/>   |

- I have read the above terms and extra costs that may be associated with my DSL connection and these have been fully explained to me by the Sales Representative of MBL. I also understand that due to local loop conditions, the delivery of DSL service to your premises may not be technically feasible and MBL will refund my deposit in such a case without any obligation and liability
- In case of own CPE, the CPE must be tested in MBL Operations (Level II) Department before it gets connected for DSL connection.
- In case of transfer of services from a competitor, Our process will not start until previous connection is terminated and customer's PTCL line has been unjumpered.
- Telephone number provided for installation should be in working condition. It should not be faulty, or closed due to non payment.

### Customer Declaration

- DSL@Home connection will expire after consumption of monthly allowed volume or paid 30-days period which ever comes first.
- Monthly traffic volume allowed for DSL@Home is total of uplink and downlink
- Customer is required to deposit payment by visiting MBL office every month or they may send cross cheque in favor of Micronet Broadband (Pvt.) Ltd. No invoice/reminder for the payment will be issued before or after expiry of account or via TCS Service.
- Customer whose payment does not reach MBL finance department within 15 days after the expiry of their last paid 30 days, will have to pay new Reactivation charges as per Home Package acquired, because MBL will disconnect the DSL connection from PTCL exchange and utilize that port to provide connectivity to other customers in the queue.
- Customer has to protect his /her computer against the viruses that generate extra traffic for which customer will be billed

Customer's Signature